



# SAM Moodle FAQ

samonline.ca

## WHAT IS MOODLE?

Moodle is a learning management system (LMS) that schools use to create a virtual learning environment. Teachers can post assignments, share resources, and communicate with students. Moodle helps facilitate online learning, visualize student progress, and enhance student engagement.

## Registration

### WHEN WILL MY CHILD BE ADDED TO MOODLE?

Returning HS students should already have a Moodle account and will be enrolled in their classes by the end of the first week (~ Sept 8th). MS students will be registered on Moodle and enrolled in their Math, Science, and English classes by the end of the first week. Registration will be handled by the admin.



## HOW WILL MY CHILD KNOW IF THEY ARE REGISTERED?

Returning students should already be registered and can log in using their previous login information. MS and new students will receive an email on their Safa and Marwa Google accounts with their username and a temporary password. When logging in for the first time, Moodle will prompt the student to change their password for future use.



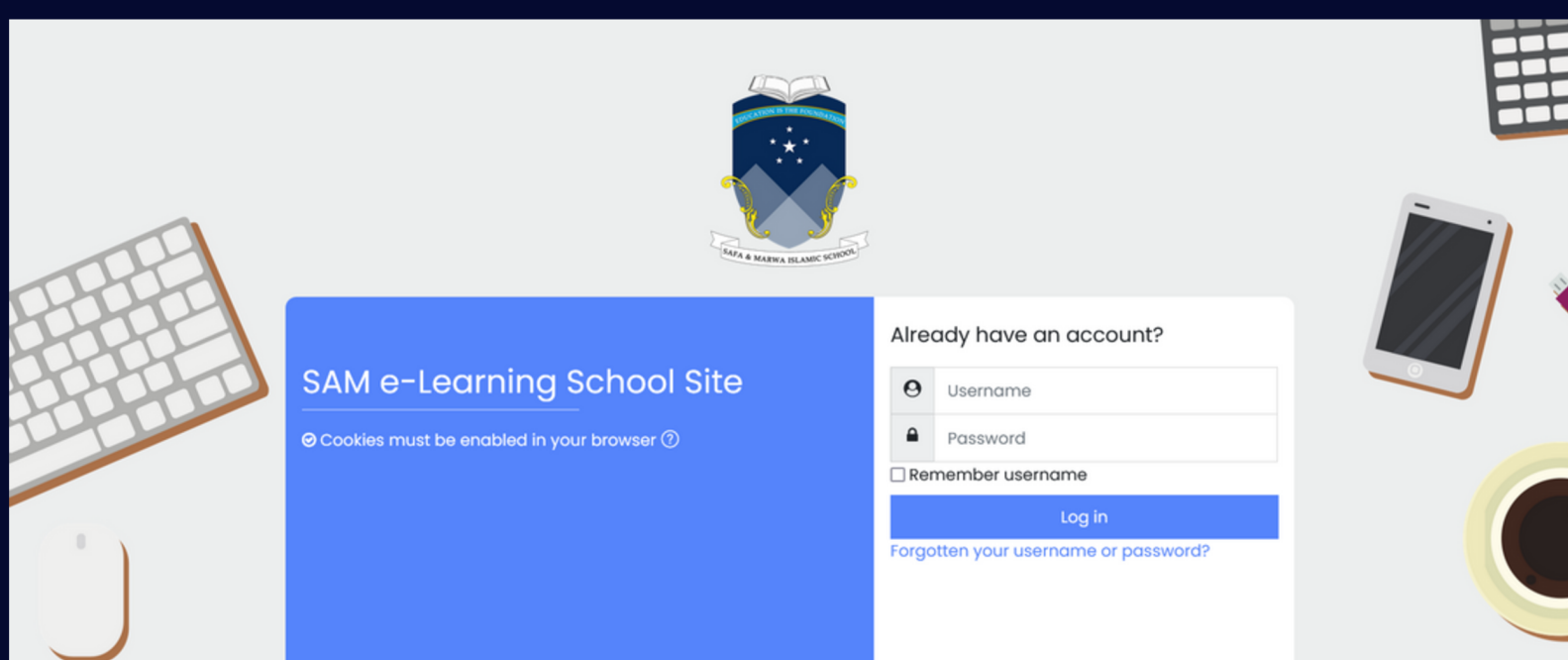
## WHAT SHOULD MY CHILD DO IF THEY ARE UNABLE TO LOG IN?

In the event returning students are having issues logging in, they should notify the admin and they can have their password reset.



## AS A PARENT DO I GET A MOODLE ACCOUNT?

Parents are encouraged to use their child's login information to track their course progress.




## The Switch



### **FOR MS STUDENTS, ARE MATH, SCIENCE, AND ENGLISH THE ONLY COURSES ON MOODLE?**

Yes, currently only Math, Science, and English are accessible on Moodle as this year is a transitional period. All other courses will need to be accessed through Google Classroom. Inshallah next school year additional courses will be added.



### **WHY IS SAM SWITCHING TO MOODLE?**

Moodle is an advanced LMS with numerous features for teachers to create and manage diverse learning experiences. Google Classroom in comparison is very limited in terms of customizability, and activities.

Moodle addresses those issues and is capable of adding additional features. In addition, Moodle adds accountability as students can track their progress of assessment completion in sequential order. In the past, HS students were introduced to this platform in Grade 9. To bridge the switch between Moodle and Google Classroom, it was decided to gently introduce Moodle to MS grades. We do not intend to completely stop using Google Classroom as it works for younger grades. After assessing the reviews on Moodle for this school year, complete integration for MS will be considered.

## Using Moodle




### **WHAT SHOULD I DO IF MY CHILD IS STRUGGLING TO NAVIGATE MOODLE?**

At the beginning of the semester, teachers will show students how to navigate their respective courses. If your child continues having difficulty, encourage them to reach out to their teachers for assistance.



### **ARE THERE SPECIFIC TECHNICAL REQUIREMENTS FOR USING MOODLE?**

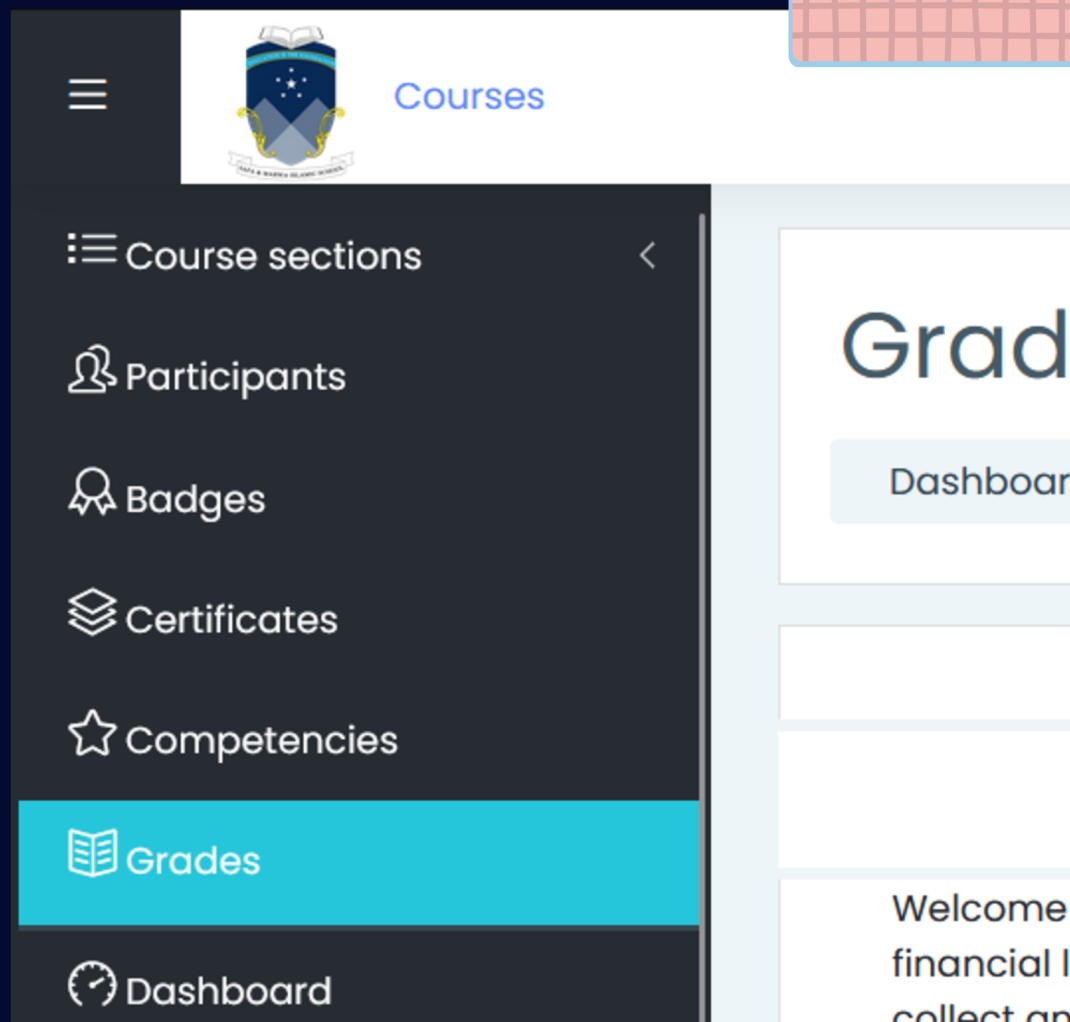


Moodle is accessible via web browsers on computers, tablets, and smartphones. Make sure your child has a reliable internet connection and a compatible device. It's also helpful to ensure that their browser is up-to-date for the best experience.



### **HOW DOES MOODLE HELP TRACK MY CHILD'S ACADEMIC PROGRESS?**

Moodle includes features that allow teachers and students to track student participation and performance on assignments and quizzes. Parents can often view grades and feedback through the Grades tab, helping you stay informed about your child's progress.



## HOW DO STUDENTS SUBMIT ASSIGNMENTS?

Once logged in, students can navigate to the desired assignment. The due dates will be shown on the main course site. After clicking the assignment, students can submit any required files with a max size of 5 MB. If the file is too big, Moodle will provide an error. In that event, you can try submitting a link to the files from Google Drive and notify the teacher of the issue.

## WILL COMMUNICATION BE TRANSFERRED TO MOODLE RATHER THAN EMAILS?

No. It is encouraged to continue using emails as the primary source of communication between students and teachers. Parents are also encouraged to stick with emails.